



I. Description. This is a **Limited Warranty** made by **THV Compozit Windows & Doors** in connection with its THV Compozit Window Systems purchased by:

_____ on _____ from _____
(Purchaser) (Date) (THV Distributor)

II. THV Compozit Windows & Doors makes the following warranties to the purchaser/owner of the home or building in which the windows are installed.

- A. Units.** Window units are warranted to be free from defects in materials and workmanship for a period of 50 years from date of installation which result in bowing, warping, peeling, rusting, blistering, flaking or corrosion of the window frame or sash because of exposure to rain, snow or ocean air. (exceptions: factory-applied color finish—see III. Limitations)
- B. Insulating Glass.** The insulating glass is warranted to be free of material obstruction of vision resulting from film formation or dust collection between the interior glass surfaces for a period of 50 years from date of installation. Insulating glass units shall conform to federal specification DD-G-451C for type “B” glass.
- C. Glass Breakage.** Glass is warranted from breakage, for any reason, for 3 years from date of installation, and in the event of breakage, THV Compozit Windows & Doors will provide replacement glass at no cost.
- D. Bow/Bay and Garden Units.** Bow/Bay and Garden shells, excluding actual window units, are warranted for a period of 2 years from date of installation. This excludes problems that may arise from improper installation.

III. Limitations. THV Compozit Windows & Doors factory-applied colors are covered for 25 years from the date of installation against peeling and blistering. The duration of all warranties implied by law relating to the windows, including warranties of merchantability and fitness for a particular purpose, shall be limited to the period of time specified within this limited warranty; any other warranty, express or implied, is limited solely and exclusively to repair or replacement as set forth in this limited warranty. Under no circumstances will THV Compozit Windows & Doors be liable for incidental or consequential damages, including damage to or loss of other property or equipment and the cost of removing, installing or reinstalling any windows or any component parts. Some states or provinces do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages or the limitation of the remedies for breach of warranty, so the above limitations of exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

Condensation is the natural result of excessive moisture in the house, and does not indicate a defective or faulty installation. No window can prevent condensation if the humidity level in your home is too high. Condensation is not the result of a defective or faulty installation, it is the result of excess humidity. Additional information concerning condensation is available upon request.

IV. Transferability. Unless a restriction on the transfer of warranties of this type is prohibited by law, this Warranty may be transferred only one time and only to the next immediate owner of the home or building in which the windows are installed (the “First Transferee”). For any transfer of this Warranty to be effective, the First Transferee must notify THV Compozit Windows & Doors in writing of the transfer by completing and returning to THV Compozit Windows & Doors at the address listed on the reverse side, the Window Transfer of Warranty Certificate attached to this Warranty, with the warranty transfer handling fee in the amount of \$50.00. For a transfer of this Warranty to be valid and effective, the notice of transfer must be received by THV Compozit Windows & Doors within 60 days of the transfer or closing of the sale of the home or building in which the windows are installed and the warranty transfer handling fee must be paid by certified check or money order. The First Transferee shall be entitled to no greater rights than the original Purchaser under this Warranty, and no further transfer of this Warranty shall be permitted. At such time as the First Transferee no longer owns the home or building in which the windows are installed, this Warranty shall terminate and be of no force or effect.

V. Exclusions. This Warranty covers only the material to repair or replace the defective window or its component parts. All other costs, including,

without limitation, labor, installation and shipping costs (F.O.B. Manufacturer), are not covered by this Warranty. This Warranty also excludes the following:

- A.** Damage or problems arising from unreasonable use and/or failure to perform reasonable maintenance.
- B.** Windows installed outside the North America or in ships or vehicles.
- C.** Torn screen cloth.
- D.** Damage or problems resulting from (1) failure to handle or install the windows in accordance with THV Compozit Windows & Doors instructions. (2) stresses resulting from settlement or structural effects of the building in which the windows are installed.
- E.** Damage or problems resulting from fire, wind, hail, flood, lightning or any other Acts of God or casualty loss, intentional acts, accidents, negligence or exposure to chemicals or pollutants.

VI. Purchaser's Remedy. THV Compozit Windows & Doors obligation under this Warranty or under any applicable express or implied warranty is limited exclusively to the repair or replacement of windows or component parts that do not comply with this warranty. THV Compozit Windows & Doors is not responsible for labor, installation or shipping costs. Comparable parts may be substituted for any parts that may no longer be maintained in stock by THV Compozit Windows & Doors at time of the repair or replacement.

VII. Remedy Procedure. In the event of a warranty claim, Purchaser must notify in writing Distributor at its address set for the above, who will be responsible for communicating the claim directly to THV Compozit Windows & Doors. If Purchaser either is dissatisfied with Distributor's performance of THV Compozit Windows & Doors warranty obligations, Distributor is no longer in business, or Purchaser is otherwise unable to contact Distributor, Purchaser must notify THV Compozit Windows & Doors in writing directly at its address listed on the reverse side. All notices of a warranty claim must include Purchaser's name, address, phone number, date of installation and a brief description of the defect or problem. Once notice of the warranty claim is received, Purchaser will be contacted by either distributor or THV Compozit Windows & Doors to discuss the claim, if either repair or replacement is necessary. In addition, if Distributor is no longer in business, Purchaser may be required to send a deposit to THV Compozit Windows & Doors at the address listed on the reverse side, in an amount equal to the cost of the window unit or component part claimed to be defective, prior to THV Compozit Windows & Doors shipment of a replacement window or component to Purchaser. Any such deposit will be returned to Purchaser by THV Compozit Windows & Doors upon determination that the window or component was defective and covered by this Warranty after inspection by THV Compozit Windows & Doors. THV Compozit Windows & Doors will ship repaired or replaced items to Purchaser, at Purchaser's expense. **As in any colored finish, it is possible to rub, chip or peel the finish with excessive use or abuse, or normal wear and tear. In such instances, touch-up will be remedy under this warranty.**

VIII. The THV Compozit Windows & Doors “Double Steel CamLock Guarantee” If during the first (8) EIGHT years after initial installation any of the locking mechanisms fail and cause an entry or loss. THV Compozit Windows & Doors will refund up to a maximum of \$500.00 for Purchasers Home Owners Insurance deductible. In order to qualify for the THV Compozit Windows & Doors Insurance Deductible Reimbursement, the purchaser must do the following:

- A.** Identify and forward a copy of Purchase Receipt
- B.** File a claim with and have the claim settled by an insurance company.
- C.** Provide THV Compozit Windows & Doors with a copy of The Police Report and/or Insurance Report.
- D.** This GUARANTEE is applicable for ONE CLAIM only.

This THV Compozit Windows & Doors “Double Steel CamLock” Guarantee is only good on THV Compozit Windows & Doors installed in North America.

IX. Effective Date. This Limited Warranty will become effective upon installation of windows in premises.

Transfer

I _____ transfer to _____
Customer Name New Customer Name

Address

City State/Province Zip

Customer Phone Number

THV Compozit Windows & Doors Security Guarantee

Customer Name (First and Last. Mr. & Mrs.)

Address

City State/Province Zip

Police Report #

THV Compozit Windows & Doors Warranty Certificate

Distributor completes and forwards to THV Compozit Windows & Doors. Copy for customer. Must be completed in full in order to be validated.

_____/_____/_____
Distributor Name IBM # THV # Certify that on Date

I completed installation of _____ windows for _____
of Units Customer Name First and Last. Mr. & Mrs.

Address

(_____) _____
Customer Phone Number

City State/Province Zip

Distributor Signature

Fifty Year

WINDOW WARRANTY



Non-Prorated Limited Transferable Warranty

Description. This Limited Warranty is made by THV Compozit Windows & Doors in connection with the sites of Replacement Windows(the "windows")purchased by:

PURCHASER _____
(Full Name)

ADDRESS _____
Street City State/Province Zip Code

TELEPHONE NO.(____) _____ INSTALLATION DATE _____

Sold By: DISTRIBUTOR _____
(Distributor Name)

DISTRIBUTOR ADDRESS _____
Street City State/Province Zip Code

DIST. PHONE NO.(____) _____

THV ORDER NO. _____
(Place Sticker Here)

THV Compozit Windows & Doors • 3601 30th Avenue NW • Mandan, ND 58554 • (800) 662-1832



FIFTY YEAR WINDOW TRANSFER OF WARRANTY



FIFTY YEAR WINDOW WARRANTY