
STORM DOOR LIMITED 50-YEAR WARRANTY

Non-Prorated Limited Warranty

Description. This Limited Warranty is made by THV Compozit[®] Windows & Doors (“THV”) in connection with the Replacement Storm Door (the “doors”) purchased by:

PURCHASER _____
(Full Name)

ADDRESS _____
Street City State/Province Zip Code

TELEPHONE (____) _____ **INSTALLATION DATE** _____

Sold By: DISTRIBUTOR _____
(Distributor Name)

DISTRIBUTOR ADDRESS _____
Street City State/Province Zip Code

DISTRIBUTOR PHONE NO. (____) _____

THV ORDER NO. _____
(Place Sticker Here)

THV Compozit[®] Windows & Doors • 3601 30th Avenue NW • Mandan, ND 58554 • 1.800.662.1832



THV COMPOZIT[®] FIFTY YEAR STORM DOOR TRANSFER OF WARRANTY



THV COMPOZIT[®] FIFTY YEAR STORM DOOR WARRANTY



I. Description. This is a Limited Warranty made by THV Composit® Windows & Doors (THV) in connection with its Replacement Storm Door Systems purchased by:

_____ on _____ from _____
(Purchaser) (Date) (THV Composit® Distributor)

II. THV Composit® Windows & Doors makes the following warranties to the purchaser/owner of the home or building in which the door is installed.

- A. Units. THV Composit® Windows & Doors warrants its aluminum tube storm doors against defect in material and workmanship for 50 years from the date on which the product was initially installed.

This Warranty shall cover only and shall be limited to the repair or replacement of the defective component part of the door, unless such a repair or replacement is impossible or will not remedy the defect in the door. Only in such an event will the entire door be repaired or replaced. For this Warranty to be valid and effective, Distributor must return to THV the fully completed Door Warranty Certificate attached to this Warranty.

III. Limitations. The duration of all warranties implied by law relating to the doors, including warranties of merchantability and fitness for a particular purpose, shall be limited to the period of time specified within this limited warranty; any other warranty, express or implied, is limited solely and exclusively to repair or replacement as set forth in this limited warranty. Under no circumstances will THV be liable for incidental or consequential damages, including damage to or loss of other property or equipment and the cost of removing, installing or reinstalling any doors or any component parts. Some states or provinces do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages or the limitation of the remedies for breach of warranty, so the above limitations of exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

IV. Transferability. Unless a restriction on the transfer of warranties of this type is prohibited by law, this Warranty may be transferred only one time and only to the next immediate owner of the home or building in which the door(s) are installed (the "First Transferee"). For any transfer of this Warranty to be effective, the First Transferee must notify THV in writing of the transfer by completing and returning to THV at the address listed on the reverse side, the Transfer of Warranty Certificate attached to this Warranty, with the warranty transfer handling fee in the amount of \$50.00. For a transfer of this Warranty to be valid and effective, the notice of transfer must be received by THV within 60 days of the transfer or closing of the sale of the home or building in which the door is installed and the warranty transfer handling fee must be paid by certified check or money order. The First Transferee shall be entitled to no greater rights than the original Purchaser under this Warranty, and no further transfer of this Warranty shall be permitted. At such time as the First Transferee no longer owns the home or building in which the door is installed, this Warranty shall terminate and be of no force or effect.

V. Exclusions. This Warranty covers only the material to repair or replace the defective window or its component parts. All other costs, including, without

limitation, labor, installation and shipping costs (F.O.B. Manufacturer), are not covered by this Warranty. This Warranty also excludes the following:

- A. Damage or problems arising from unreasonable use and/or failure to perform reasonable maintenance.
- B. Doors installed outside the North America or in ships or vehicles.
- C. Glass breakage and/or torn screen cloth.
- D. Any defects of any nature whatsoever in any of the hardware which is furnished with the product which was not manufactured by THV.
- E. Failure to appropriately follow the Storm Door Homeowner Maintenance and Care Instructions included with this certificate.
- F. Damage or problems resulting from (1) failure to handle or install the door in accordance with THV's instructions. (2) stresses resulting from settlement or structural effects of the building in which the door is installed.
- G. Damage or problems resulting from fire, wind, hail, flood, lightning or any other Acts of God or casualty loss, intentional acts, accidents, negligence or exposure to chemicals or pollutants.

VI. Purchaser's Remedy. THV's obligation under this Warranty or under any applicable express or implied warranty is limited exclusively to the repair or replacement of the door or component parts that do not comply with this warranty. THV is not responsible for labor, installation or shipping costs. Comparable parts may be substituted for any parts that may no longer be maintained in stock by THV at time of the repair or replacement.

VII. Remedy Procedure. In the event of a warranty claim, Purchaser must notify in writing Distributor at its address set for the above, who will be responsible for communicating the claim directly to THV. If Purchaser either is dissatisfied with Distributor's performance of THV's warranty obligations, Distributor is no longer in business, or Purchaser is otherwise unable to contact Distributor, Purchaser must notify THV in writing directly at its address listed on the reverse side. All notices of a warranty claim must include Purchaser's name, address, phone number, date of installation and a brief description of the defect or problem. Once notice of the warranty claim is received, Purchaser will be contacted by either distributor or THV to discuss the claim, if either repair or replacement is necessary. In addition, if Distributor is no longer in business, Purchaser may be required to send a deposit to THV at the address listed on the reverse side, in an amount equal to the cost of the window unit or component part claimed to be defective, prior to THV's shipment of a replacement door or component to Purchaser. Any such deposit will be returned to Purchaser by THV upon determination that the door or component was defective and covered by this Warranty after inspection by THV. THV will ship repaired or replaced items to Purchaser, at Purchaser's expense. **As in any colored finish, it is possible to rub, chip or peel the finish with excessive use or abuse, or normal wear and tear. In such instances, touch-up will be remedy under this warranty.**

VIII. Effective Date. This Limited Warranty will become effective upon installation of door(s) in premises.

DOOR TRANSFER OF WARRANTY CERTIFICATE

(First Transferee complete and forwards to THV Composit® Windows & Doors. Must be completed in full in order to be validated.)

TRANSFER: In order to transfer warranty to first transferee this form must be completed and mailed with a money order or certified check in the amount of \$50.00, payable to THV Composit® Windows & Doors, 3601 30th Avenue NW, Mandan, ND 58554. This monetary fee covers warranty transfer handling cost. Transfer must be received within 60 days of ownership change or closing.

Property Transferred from:

Property Transferred to:

Name _____

Name _____

Address _____

Address _____

City _____ State _____ Zip _____

City _____ State _____ Zip _____

Original Order/Invoice # (from Sticker) _____

Requested transfer date _____

Original purchase date _____

Distributor purchased from _____

THV COMPOZIT® WINDOWS & DOORS – DOOR WARRANTY CERTIFICATE

Distributor completes and forwards to THV. Copy for customer. Must be completed in full in order to be validated.

_____/_____/_____ Certify that on _____
Distributor Name IBM # THV # Date

I completed installation of _____ door(s) for _____
of Units Customer Name First and Last. Mr. & Mrs.

Address Customer Phone Number

City State Zip Distributor Signature

Storm Door Homeowner Maintenance and Care Instructions

Glass

Clean glass with household glass cleaner or a mixture of warm water and mild detergent using a soft cloth or paper towel.

Door Finish

Painted surfaces can be cleaned using:

- Solution of liquid soap and warm water
- Formula 409, Windex or Fantastik.
- Simple Green or a similar cleaning product.
- Polish with a soft clean cloth.
- **NEVER USE ABRASIVE CLEANERS, THINNERS OR STRIPPERS.**

Hinges and Hardware

Hinges and hardware require lubrication in order to function correctly. Occasionally lubricate with Lithium-based oil or spray lubricant.

Brass Hardware and Deadbolts

Without proper care, brass finishes will tarnish and in extreme neglect, pitting can occur. To clean:

- Wash hardware with warm water and a mild soap using a soft cloth.
- Application of non-abrasive paste wax will help keep finish bright.
- **NEVER USE ABRASIVE CLEANERS, THINNERS OR STRIPPERS.**

Brass or Nickel Expanders

Expanders can be cleaned using a warm water and mild detergent solution and a soft cloth. **NEVER USE BRASS CLEANERS OR STEEL WOOL.**